



**OAMCCC VIRTUAL**  
**2021 SPRING CONFERENCE AGENDA**  
*In Cooperation with The Supreme Court of Ohio*

**Thursday, May 27, 2021**

**8:30 a.m.**      **Clerk's Business Meeting** – *Laurie Endly, Cambridge Municipal Court*

**9:30 a.m.**      **Mindi L. Wells, Attorney**

**Promoting Respect & Civility at Work**

Would your team members say they are treated respectfully at work? When employees feel disrespected, undermined, ignored or belittled, they are less engaged, put less effort into their work, have increased worry or anxiety and are less committed to your office and your customers. Leaders should not only be positive role models for civility in their words and deeds, but also establish standards of behavior and accountability that establish zero tolerance for incivility.

In this session, you will:

- Learn the benefits of respectful & civil workplace
- Understand what uncivil looks like
- Identify activities that promote & sustain respect
- Learn what goes wrong
- Understand the role you play

**10:20 a.m.**      **Break**

**10:40 a.m.**      **Healthy Conflict**

By the end of this session, participants will:

- Understand what healthy conflict is
- Identify the impact on you, your employees and your business
- Identify your style under stress
- Practical tips to encourage healthy conflict in your workplace